



WILL OF AFRICA PTY LTD

TERMS & CONDITIONS

Document Reference: WOA-TC-001 v1.0

Effective Date: April 2026

Classification: Public

LEGISLATIVE BASIS: This document is prepared in compliance with the Protection of Personal Information Act 4 of 2013 (POPIA) and, where applicable, the Promotion of Access to Information Act 2 of 2000 (PAIA).

PART 1: DEFINITIONS AND INTERPRETATION

NOTICE: Please read these Terms & Conditions carefully before using the Will of Africa LMS. By registering or accessing any course, you agree to be bound by these terms.

Section 1: Definitions

Term	Meaning
"Agreement"	These Terms & Conditions, as amended from time to time.
"Course"	Any 4x4 driving, overlanding, or related training course available on the LMS.
"Corporate Client"	A company or organisation enrolling multiple users on the LMS.
"LMS"	The online Learning Management System operated by Will of Africa at woat.africa.
"Paystack"	The third-party payment processor used to process course fee payments.
"POPIA"	Protection of Personal Information Act 4 of 2013.
"User" / "You"	The natural or juristic person who registers for or accesses the LMS.
"Will of Africa" / "We"	Will of Africa Pty Ltd, the operator of the LMS.
"ZAR"	South African Rand, the currency in which all fees are denominated.

Section 2: Interpretation

1. Words importing the singular include the plural and vice versa.
2. A reference to a statute includes all amendments and subordinate legislation.
3. Headings are for convenience only and do not affect interpretation.
4. If any provision is found to be invalid or unenforceable, the remaining provisions continue in full force.

PART 2: THE SERVICE AND ACCOUNT REGISTRATION

Section 3: The Service

1. Will of Africa operates an online LMS at woat.africa, providing 4x4 driving training and overlanding courses to individuals and corporate clients in South Africa.
2. Course content is provided for educational purposes only and does not replace practical, in-field training.
3. Will of Africa reserves the right to update, modify, or remove course content at any time without prior notice.

Section 4: Account Registration

1. You must provide accurate, complete, and current information when registering.
2. You are responsible for maintaining the confidentiality of your login credentials.
3. You must notify us immediately of any unauthorised use of your account.
4. Accounts are non-transferable. Sharing login credentials with any other person is strictly prohibited.
5. Corporate clients enrolling multiple users accept these terms on behalf of all enrolled participants.

Section 5: Course Enrolment and Access

1. Access to course content is granted upon successful payment of the applicable course fee.
2. Course access periods and expiry dates will be communicated to you at the time of enrolment.
3. Course access is granted to the registered user only and is non-transferable.

PART 3: PAYMENT, REFUNDS AND INTELLECTUAL PROPERTY

Section 6: Payment Terms

1. All course fees are displayed in South African Rand (ZAR) and include VAT where applicable.
2. Payment is processed securely via Paystack. Will of Africa does not store payment card or banking details.
3. Courses must be paid for in full prior to access being granted.
4. Invoices and receipts are issued electronically to the email address provided at registration.

Section 7: Refund and Cancellation Policy

1. Requests for refunds must be submitted in writing to our Information Officer within 7 (seven) days of purchase.
2. Refunds will not be issued once a course has been accessed.
3. In the event of a technical failure on our part preventing access, a full refund or course credit will be offered at the user's election.
 - 3.1 Refund requests must be sent to:

Email	loekie@willofafrica.co.zagmail.com
Reference	Include your full name and order number

Section 8: Intellectual Property

All course content, materials, videos, assessments, and documentation are the intellectual property of Will of Africa Pty Ltd. You may not:

1. Copy, reproduce, distribute, or sell any course materials
2. Share your login credentials or course access with any other person
3. Record or screenshot course content without prior written permission from Will of Africa

LEGAL NOTICE: Unauthorised reproduction or distribution of course materials may constitute an infringement of Will of Africa's intellectual property rights and may result in civil and/or criminal liability.

Section 9: Completion Certificates

1. Where applicable, course completion certificates will be issued electronically upon successful completion.
2. Certificates contain your full name and South African ID number as provided at registration.
3. Will of Africa accepts no liability for certificates issued based on incorrect information provided by the user.

PART 4: POPIA, LIABILITY AND GOVERNING LAW

Section 10: Personal Information and POPIA

POPIA NOTE: By registering, you consent to the collection and processing of your personal information as described in our Privacy Policy (WOA-PP-001), in accordance with POPIA, section 11.

1. Your name and ID number may appear on course completion certificates.
2. Your training progress and results are stored in our LMS for a period of 5 (five) years.
3. You have the right to access, correct, or request deletion of your personal information — see our Data Subject Rights Process (WOA-DSR-001).

Section 11: Limitation of Liability

1. To the maximum extent permitted by South African law, Will of Africa provides course content for educational purposes only and does not guarantee specific outcomes.
2. We are not liable for any direct, indirect, or consequential loss arising from the use of our LMS or reliance on course content.
3. Online course content does not replace practical, in-field training, which remains the user's own responsibility to arrange and complete safely.

Section 12: User Conduct

You agree not to:

- Use the LMS for any unlawful purpose
- Attempt to gain unauthorised access to any part of the system or any other user's account
- Post or transmit any harmful, offensive, or misleading content
- Interfere with the operation of the LMS or other users' experience

Section 13: Governing Law and Jurisdiction

1. These Terms & Conditions are governed by the laws of the Republic of South Africa.
2. Any disputes arising from or in connection with these terms will be subject to the exclusive jurisdiction of the South African courts.

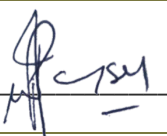
Section 14: Changes to These Terms

1. We reserve the right to update these Terms & Conditions at any time.
2. Continued use of the LMS after updated terms are posted constitutes acceptance.
3. Material changes will be communicated to registered users via email at least 14 (fourteen) days before taking effect.

Section 15: Contact

Company	Will of Africa Pty Ltd
Address	Farm 210, Kromdraai 292-JS, eMalahleni, 1035
Email	loekie@willofafrica.co.za
Phone	+27 83 629 9945

Signature Block

FOR: WILL OF AFRICA PTY LTD	
Name:	<u>Petrus Wilhelm Jansen</u>
Designation / Title:	<u>Director (CEO)</u>
Signature:	 _____
Date:	<u>2026/04/30</u>
Place:	<u>Emalahleni</u>

Version History

Version	Date	Author	Approved By	Changes
1.0	April 2026	Egan Tarr	Will Jansen	Initial release